



# HERIOT-WATT UNIVERSITY

## EDINBURGH BUSINESS SCHOOL

*I, the undersigned Secretary of the University, hereby certify that*

***Lai Yee Chow***

*has duly completed an approved course of the  
Graduate School of Business, has satisfied the examiners and has  
been awarded this Certificate of Achievement in*

**Organisational Behaviour**

*K. R. Lumsden* Head of the Business School

*Peter L Wilson* Secretary of the University

*14th July 2009*