## THE HONG KONG POLYTECHNIC UNIVERSITY Institute for Entrepreneurship Course Timetable

Date of Issue: 10-May-2017

Course Code: MDMGT1002702017A

Title: New Trends in CRM: Social CRM, Customer Analytics and Advocacy Marketing

Instructor: Mr. Matthew Lee

Duration: 6 hours

Course Starting Date: 27-May-2017 Ending Date: 27-May-2017

PolyU Venue /

DateDayTimeClassroomActivityInstructorRemarks27-May-17Sat1:30pm - 7:30pmM409LectureMr. Matthew Lee

\*\*\* END \*\*\*

## TBA: To be announced

The Institute for Entrepreneurship reserves the right to make changes to the above time-table and students will be informed.

A campus map of The Hong Kong Polytechnic University is copied at the back for your convenience.

The course will be postponed when a typhoon signal no. 8 is hoisted or a black rainstorm warning is issued.

For details, please visit the following website: <a href="http://www.polyu.edu.hk/ife/corp/en/corporate\_training/bad\_arrangement.php">http://www.polyu.edu.hk/ife/corp/en/corporate\_training/bad\_arrangement.php</a>